



EBU/TN/P1/WVoBB/2013-14 /18

04 April 2013

To
The Principal General Manager/General Manager
BSNL Tamilnadu Circle
All SSA

Sub : Voice & Video over Broadband service (VVoBB)

• BSNL Corporate office has launched a new service called Voice & Video over Broadband (VVoBB) for the up-gradation of BSNL Landline with video telephony.

• BSNL has signed an agreement with ITI. M/s Click Telecom has signed an MOU with ITI as consortium partner for providing this service. This service is provided in revenue share business model.

Any BSNL Landline or FTTH subscriber can apply for VVoBB Service. If broadband facility is not available on the landline, VVoBB shall be provided by extending DSLAM port without Internet access (Name of special broadband plan is BB-VVoBB-No-Internet.)

BSNL VVoBB service supports all Class 5 features like Call Forward, Call Hold and retrieve, Music on hold, and CLIP. VVoBB charges will be added in the landline/broadband bill of the customer.

The service can be availed through nearest BSNL Customer Service Centre or the customer can submit the request on the Click Telecom call centre by dialing 18002330999. Click Telecom agent will visit customer premises for collecting the application form.

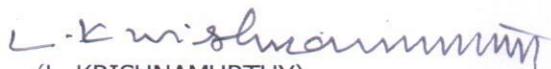
The service has to be promoted in Tamilnadu circle. The target customer fixed by BSNL corporate office for availing this service is Government organizations/PSUs having head offices in circle /SSAs. The detailed tariff is available in <http://www.clickbsnl.com>

It is requested that the list of Government customers/PSUs having head office in your SSA may kindly be sent to this office before 12th April 2013 in the following format

1. Name of the PSU/Government organization
2. Officer Addressed to (The Managing Director, MD, Chief Secretary etc)
3. Address 1
4. Address2
5. City/district
6. Pin code
7. Phone number

All SSAs are requested to send the details by mail in the following mail id

1. svasanthi@bsnl.co.in
2. hemakannan2000@gmail.com



(L. KRISHNAMURTHY)
Assistant General Manager (Enterprise Business)